

fire management policy

The following document provides you with a brief summary of our Fire Management Policy Statement and sets out the level of service you can expect from believe housing.

The purpose of this policy is to ensure that we take the necessary precautions to fulfil our legal obligations towards fire safety in relation to relevant premises under 'the Order' and other relevant legislation. believe housing undertakes to protect everyone on its premises from the risk of fire and recognises that fire is a significant hazard with far reaching implications. We recognise our legal obligations in relation to fire safety under the Regulatory Reform (Fire Safety) Order 2005 (the Order) and other relevant legislation.

fire management

believe housing

- Listen to your concerns and act upon them.
- Ensure your home meets all fire safety regulations.
- Ensure that fire safety equipment, emergency routes and exits are properly maintained and kept in working order.
- Ensure that our employees have the relevant up to date skills, safety equipment and training.
- Ensure that our contract partners carry out work to the standards we request.

customers

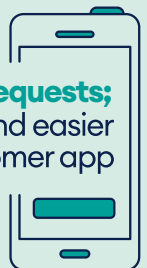
- Inform us straight away of any fire safety concerns that you may have.
- Give our employees access to your property to carry out any necessary work, including statutory safety checks such as electrical installation inspections, gas servicing, and checking fire doors.



how to contact believe housing

- App: [click here to download](#)
- Call: **0300 1311 999**
- Email: hello@believehousing.co.uk
- Visit: www.believehousing.co.uk

repairs, rent and requests;
they're all quicker and easier
with our customer app



You can view the full fire management policy statement on our website at: www.believehousing.co.uk/policies